

## **Resources**

### Toronto Employment and Social Services (TESS):

1. **Human Services Integration (HSI) 416-338-8888**

- a. HSI is a single number that connects you to income support programs for: TESS; Toronto Children Services (TCS) and Shelter Support & Housing Administration (SSHA)

2. **TESS:**

- a. <https://www.toronto.ca/socialservices>- direct link to Toronto Employment & Social Services resources

3. **Visually Impaired:**

- a. TTY line 416-392-2823 & Hard of hearing BRS line 416-397-1812

4. **Employment and Training Programs:**

- a. <https://www.toronto.ca/community-people/employment-social-support/employment-support/training-courses/ontario-works-training-programs-in-toronto/>

5. **Workshops & Job Fairs:**

- a. [Toronto.ca/ecportal](https://www.toronto.ca/ecportal)

6. **Housing Stabilization Funds (HSF)**

- a. If you receive **income support from ODSP** and have questions about the status of your request for HSF, **you can call 416-397-5550**
- b. TESS clients please speak your worker directly to make a request for HSF

7. **FairPass Program:**

- a. Is for eligible adult residents receiving **Ontario Disability Support Program (ODSP)**, **Ontario Works (OW)** assistance or a **Toronto Child Care Fee Subsidy**.
- b. [Toronto.ca/transitdiscount](https://www.toronto.ca/transitdiscount)

8. **Partnerships with the City of Toronto**

- a. **ODSP co-located** with 3 TESS Local area offices (Golden Mile, Wellesley Place, and York Gate)
- b. **Toronto Children Services co-located** 3 TESS local area offices (Metro Hall, Malvern, and Lawrence Square) are shared by OW and Toronto Children's Services

- c. **Community agencies co-located** at TESS Local Area offices provide on-site services such as housing help, newcomer support, health supports and more

**9. City Programs & Services**

**a. Welcome Policy**

- i. Explore Online at [www.Toronto.ca/wp](http://www.Toronto.ca/wp)
- ii. OW clients referred by Caseworker

**b. Public Health Information –**

- i. <https://www.toronto.ca/community-people/health-wellness-care/health-clinics/>

**c. Toronto Transitional Housing Allowance Program (TTHAP)**

- i. Enquiries: 1-888-544-5101
- ii. Email: [IAH@ontario.ca](mailto:IAH@ontario.ca)

**d. Toronto Community Housing Corporation (TCHC)**

**10. Community Resources – All Torontonians can access Community**

Resources/Services:

- a. Visit TESS Employment Centres and Local Area Office
  - b. Call 311 (Toronto)
  - c. Online at [211Toronto.ca](http://211Toronto.ca)
  - d. Health Care Connect –
    - i. If you are in need of a Family Doctor, you can contact Healthcare Connect at **1-800-445-1822**. A provincial program funded by Ministry of Health and Long-Term Care.
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