



WORKPLACE COMMUNICATION SKILLS

Learn and practice the most important skill for work and life



**Thursday September 28th, 2017th &
Friday, September 29th, 2017 | 9:30 to 1pm**

Join us for two days of interactive and experiential learning on how to communicate effectively, timely and accurately in the Canadian workplace environment.

- Develop the awareness, knowledge and skills to communicate effectively in the Canadian workplace
- Improve your spoken and non-verbal communication
- Acquire and practice effective listening skills
- Receive a certificate of completion (must attend both sessions)

TTC tokens may
be provided based
on eligibility.

For more information and to register, please contact **Frances**
at **416 964 3883 ext. 213** or **fcumberland@ywcatoronto.org**

ywcatoronto.org



YWCA JUMP is an exciting program for newcomer women and girls over the age of 13, who are permanent residents, convention refugees or live-in caregivers with temporary work permits. *(Must provide documentation of record of landing.)*

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