



Job Description

Title: Social Worker, Health Access Thorncliffe Park (HATP)

Employment Terms: full-time permanent position (35 hours/week, with the expectation of working some evenings)

Salary Range: \$55,012 - \$66,080/year plus benefits

Expected Start Date: Immediately

Reporting To: Manager, HATP

Location: Health Access Thorncliffe Park (HATP) sites

Background

In 2014, the TC LHIN supported a gap analysis of the health system initiated by the community and Thorncliffe Neighbourhood Office in Thorncliffe Park. This analysis identified and confirmed several key populations with barriers to good health outcomes including women, children, and seniors. The service gaps identified lack of adequate comprehensive integrated primary health care for the neighbourhood. Additional barriers community members face are related to transportation, geographic location, and population growth rates. All of these gaps and barriers contribute to challenges for residents requiring comprehensive primary care in this local area.

A community-driven plan was then created to address access to culturally sensitive, comprehensive and integrated primary care and community based health and social services for residents of Thorncliffe Park. The TC LHIN's goal is to create a health hub with integrated comprehensive primary health care. This health hub will then be embedded within a larger Thorncliffe Park community hub to meet the needs of residents.

The model of HATP is to focus on enhancing seamless attachment to primary health and social services as part of a continuum of care for residents of Thorncliffe Park. This aligns with the principles in the Baker Price report as well as to the TC LHINs strategic priorities of transforming primary health care. Working innovatively together with existing clinical resources the HATP will work to improve the population health outcomes of residents in Thorncliffe Park.

Position Summary

The social worker will work as part of an inter-disciplinary team to provide short-term counseling, case management and follow-up to clients within the context of a client-centered care model and in accordance with

established standards of professional practice, HATP's policies and procedures and in line with the vision and values of the organization. The social worker will work to increase knowledge of existing resources in the community and will provide facilitation for group programs, community initiatives and health education programs.

Core Competencies include:

- Clinical Social work expertise
- Program development and facilitation
- Communication
- Self-care
- Team Work
- Co-operative problem solving
- Accountability and Dependability
- Ethics and Integrity
- Electronic Medical Record keeping and computer literacy

Responsibilities

- Provide assessment and counselling services with individuals, couples, and families.
- Provide information, referrals, assistance and advocacy in housing, income security, food security and settlement.
- Provide crisis counselling, referrals and transitional support for women and children leaving abuse.
- Facilitate client linkages with internal/external resources and supports.
- Participate in the coordination of shared client care with an interdisciplinary team of health service providers.
- Communicate with and coordinate client services with staff of external agencies and organizations.
- Participate in planning and implementing group programs, self-sustainable community initiatives, and health education/promotion programs.
- Conduct workshops on social issues for health centre programs.
- Participate in community-based groups or committees relating to social determinants of health.
- Participate in outreach activities as part of the HATP team
- Maintain treatment records for each patient and prepare verbal and written reports and correspondence related to the work.
- Develop and implement programs as assigned.
- Work with other disciplines in diagnosing problems, formulating treatment plans, and evaluating progress.
- Provide social work treatment in accordance with health treatment plans and modify plans to meet therapeutic goals.
- Attend scheduled department and agency staff meetings.
- Attend required in-service programs.
- Participate in continuing education activities and assist in the in-service training of other employees.
- Provide field instruction for social work students as assigned.
- Preparation of statistical and annual reports.
- Perform other duties as assigned.

Skills and Qualifications

- Master Degree in Social Work (MSW) preferred.
- Registered and in good standing with the Ontario College of Social Workers and Social Services Workers.
- 3-5 years of experience in a community based health or human service organization located in a culturally diverse setting.
- Knowledge and proficiency in assessment and short term counselling.
- Knowledge and proficiency in culturally competent counselling and social work services.
- Knowledge of and commitment to anti-oppression and anti-racist social work theory and practice.
- Knowledge of community resources, income security programs, food security resources, and subsidized housing sectors.
- Experience working with newcomers to Canada, refugees and people whose first language is not English.
- Experience working with economically and socially marginalized populations.
- Experience and knowledge in social work practice with groups and communities.
- Knowledge and experience in community development, social action, health promotion, and community outreach.
- Ability to deal effectively with crisis.
- Excellent team work skills.
- Excellent communication, interpersonal, and organizational skills.
- Strong computer skills, including the use of MS Office Products and Electronic Medical Records (Nightingale on Demand currently in use).

Working Conditions

Hours of Work

Regular work week will be 35 hours. Incumbent will be expected to work some evening and/or weekend hours based on project demands.

Location

This position will be located within any of HATP service locations based on community and program requirements. The locations (multiple) for this position may be added or moved to new addresses in the future according to the community and program requirements.

Submission Information

Interested and qualified individuals are invited to submit an application including a cover letter and resume to: jobs@fhc-chc.com by 5:00pm by June 10th, 2016.

****The subject line should include: Social Worker and your Name.**

We encourage applications from individuals who can identify with the diverse communities we serve. We thank all applicants for their interest but regret that only those selected for an interview will receive acknowledgement. Please note that a criminal background check (Vulnerable sector) will be conducted for this position.

In accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act, 2005, accommodation will be provided in all parts of the hiring process. Applicants need to make their needs known in advance.